



davenportgroup



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Infrastructure that Scales with Customer Needs

Davenport Group and TMA Systems implement a reliable infrastructure to meet the growing demand for their Maintenance Management Software as a Service solution.

Corporate Headquarters

4166 Lexington Ave. North
St. Paul, MN 55126

Phone: 1(877)231-9114

Fax: (651)765-0774

Email: solutions@davenportgroup.com



Time for an Upgrade

TMA Systems offers a Maintenance Management Software as a Service solution for their customers. With growing demand for this solution, their IT environment couldn't keep up. Their outdated data center was unreliable, experiencing unplanned downtime. TMA Systems' team realized that their current ecosystem could not handle the growth they'd experienced over the last few years. After countless attempts to put band-aids on IT sore spots, they decided it was time for an upgrade.

TMA Systems called in Davenport Group to improve their data center to better manage new and growing demand for their software.

"We were looking at updating the equipment at our hosting facility and brought in Davenport Group. They did an outstanding job helping us explore our options and assisting us in making competent decisions. The results were exceptional!"

– John Smith, TMA Systems Chairman & CEO

About TMA Systems

For more than 25 years, TMA Systems has been recognized as a world-class provider of advanced Computerized Maintenance Management Systems (CMMS). These software solutions have been developed for organizations that want to effectively manage their assets and streamline their maintenance operations. These leading-edge solutions are a key tool for managers who recognize that maintaining their facilities' assets and providing the highest level of service are imperative in meeting the high standards demanded by their organizations. Most importantly, the information generated by these solutions will provide managers with the ability to make better decisions, run operations more efficiently, and achieve the ultimate goal — improve their organizations' financial performance. At TMA, we make your success simple.

TMA's products, along with world-class services, are key reasons TMA is the preferred solution for facility professionals throughout the world. TMA's advanced solutions meet or exceed the needs of education, healthcare, corporate, government, telecommunication, transportation, manufacturing, and retail organizations.

Whether you require a web-based solution that can be deployed from your facility or a web-based solution that TMA hosts as a Software as a Service (SaaS) offering, TMA can meet your needs. With the flexibility to start small and add to your software, our scalable product set and optional modules will grow with your organization's needs, requirements, and demands. All TMA software has the ease-of-use for beginners yet is robust enough to satisfy the needs of the most demanding facility management professional.

Source: www.tmasystems.com/company/



The Challenge

Davenport Group began by meeting with all of TMA System's team members to discuss their ideas on their data center. After these meetings and a thorough analysis of TMA Systems' current infrastructure, Davenport Group put together a plan for new production infrastructure.

With input from TMA System's team throughout the process, Davenport Group found a server solution that is completely scalable down to the most modular level. This will allow TMA Systems' suite of software products and services to scale as needed with no forklift upgrades.

A Bright Future

Since the implementation of this new infrastructure, the bottleneck of TMA Systems' Maintenance Management Software as a Service solution has vanished. Their growth is no longer limited by their infrastructure's inability to handle client demand. Now they have the power and the time to build software solutions that scale out to satisfy the needs of their customers.



TMA Systems' maintenance of their infrastructure has also changed. Before the upgrade, the IT Manager spent up to 80% of his time just keeping things running. Now, with this new modular infrastructure, only 20% of the IT Manager's time goes toward maintenance. With a truly reliable system, he's amazed at the time available to him now to perform proactive tasks. For TMA Systems, an upgrade in their IT environment gave them the time, power, and space to grow and succeed into the future.

